



## What happens if I don't improve my safety performance and compliance?

The Federal Motor Carrier Safety Administration (FMCSA) has a variety of interventions to contact and work with motor carriers that have safety performance and compliance problems. Using the Safety Measurement System (SMS), FMCSA identifies and prioritizes for interventions motor carriers that do not comply with safety rules and regulations. You may receive a warning letter from FMCSA when you have safety performance and compliance problems. If you do not improve your safety performance and compliance after you receive the warning letter, then FMCSA will likely prioritize you for another kind of intervention—typically, an investigation.

### Examples of Interventions

- ▶ **Warning Letters:** Warning letters alert motor carriers early on to safety performance and compliance problems and the consequences of not improving, which may include either Offsite or Onsite Investigations.
- ▶ **Investigations:** Safety Investigators (SIs) conduct three types of investigations on motor carriers, listed below. Investigations take place at the carrier's place of business or remotely. During the investigation, SIs use FMCSA's Safety Management Cycle to diagnose safety performance and compliance problems and identify actions a carrier can take to improve safety.
  - *Offsite*  
An SI requests copies of documents from a carrier for review remotely, to identify specific safety performance and compliance problems.
  - *Onsite Focused*  
An SI focuses on specific safety performance and compliance problems at the carrier's place of business and may interview employees and perform vehicle inspections.
  - *Onsite Comprehensive*  
An SI reviews the entire safety operation at the carrier's place of business and may interview employees and perform vehicle inspections.

### Get Road Smart about CSA

Five million truck and bus drivers share the road with more than 250 million motorists. With stakes so high, it's essential that everyone Get Road Smart about FMCSA's safety compliance and enforcement program, Compliance, Safety, Accountability (CSA).

Visit <http://csa.fmcsa.dot.gov/getroadsmart/> to:

- Learn more about CSA
- Check company safety records (SMS)
- Order driver records (Pre-Employment Screening Program)
- Request data reviews (DataQs)
- Find information on ways to improve safety performance and compliance



To review your safety record and learn how to improve safety performance and compliance, visit us at <http://csa.fmcsa.dot.gov/getroadsmart/>.

Join FMCSA and our State Partners in a nationwide commitment to safety.

Lives depend on it.



U.S. Department of Transportation  
Federal Motor Carrier Safety Administration