



CSA: A Way to Measure and Address Commercial Motor Vehicle Safety

**New/Changes to slides for passenger carrier
briefings**



★ Presentation Agenda

- The Industry Briefing can be used for passenger carrier audiences with minor changes
- Attached is one additional and one changed slide for passenger carrier presentations





Passenger Carrier Specific Information

- SMS Intervention Thresholds are lower for passenger carriers
- Passenger carriers with poor safety performance (BASICs exceeding the threshold) may receive a warning letter and/or Onsite Comprehensive Investigations *only*
 - 453 warning letters sent since national rollout in December 2010
 - 3,441 investigations conducted since December 2010



★ Intervention Tools

For passenger carrier audiences, use this slide in lieu of the corresponding slide in the Industry Briefing

- **Warning Letters**

- **Investigations**

- Offsite Investigations
- Onsite Focused Investigations
- Onsite Comprehensive Investigations (only investigation used for Passenger Carriers)

- **Follow-on Corrective Actions**

- Cooperative Safety Plan (CSP)
- Notice of Violation (NOV)
- Notice of Claim (NOC)
- Operations Out-of-Service Order (OOSO)

